

# Reaching out to Wells Fargo home loan customers impacted by the recent disaster

## *Come talk to us – get the help you may need.*

We want to help our customers get back on their feet as quickly as possible after the recent disaster. That's why we're setting up camp in your community – to give you critical information on insurance check processing and mortgage payment assistance.

### Join us for:

- Your private one-on-one consultation
- Information that may help you through the recovery process

## **i** Get answers and valuable information in person

***Jump start your insurance claims*** — by getting help with processing of insurance checks

***Look into mortgage assistance*** — if you're concerned about, or have already fallen behind on your payments, we'll review available home loan assistance options

***Understand the documents needed*** — with explanations to help you gather documentation

***Connect with tools and resources*** — recovery tips for homeowners, key contacts and phone numbers, FEMA information, household inventory worksheet, frequently asked questions, and more

***Begin your home recovery*** — with helpful information and step-by-step instructions to help clarify the process

***Find out about loans in process*** — if you're currently refinancing or buying a home

**Dates:** September 6 - 17, 2016

**Time:** Monday - Friday  
9:00 a.m. - 7:00 p.m.

Saturday  
9:00 a.m. - 2:00 p.m.

**Place:** Mobile Response Unit  
1020 South Range Ave  
Denham Springs, LA 70726

### If you're unable to attend

**Call: 1-888-818-9147**  
Monday - Friday  
6:00 a.m. - 10:00 p.m.  
Saturday  
8:00 a.m. - 2:00 p.m.

**Visit: [www.wellsfargo.com/care](http://www.wellsfargo.com/care)**

## Contact us today

Please stop by and talk to us or call today.

Remember, you're not alone. Together, we'll work with you to see you through.

Together we'll go far

